

Comfy at Home Pet Sitting

Legal Considerations

First Name:			Last Name:		
			Primary Phone:		
			Secondary Phone:		
Emergency Contacts:	(Primary)	(Alternative)	Email:		
Name:			Referred By:		
Phone:			Contact Method:	Phone <input type="radio"/>	Email <input type="radio"/>
Relation:			Payment Method:	Cash <input type="radio"/>	Check <input type="radio"/>
Location:					

Locations:

Crated Area/Cage			Y/N	Rotate the blinds/lights?
Leash/Collar			Y/N	Email updates during your trip?
Food Dish				Take garbage out on garbage day? M/T/W/R/F/S/Sn AM/PM
Food			Y/N	Water plants?
Water Dishes			Y/N	
Water	<input type="radio"/> Tap <input type="radio"/> Filtered <input type="radio"/> Bottled			
Medications			Locations:	Litter Box
Treats				Poop Scoop
Brushes				Kitchen Waste
Outside Waste				Recycle Bin
Wet Paw Towels				Paper Towels
Cleaning Supplies				Broom/Vacuum
Where to put Mail/Paper				Indoor Plants
Entry Method				Backup Entry Method

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For the purposes of this document, the terms Client, Owner, Pet Owner, and Customer are synonymous with the person contracting services for one or more domestic animals.

- ❖ Pet owner must have legal rights to place the animals in the care of pet sitters, kennels and veterinary clinics. The pet sitter cannot service a home with “visiting” pets or animals that do not belong to the resident of the service site without separate sets of agreement forms, accepted and signed by each rightful owner.
- ❖ The terms of this document apply to all pets owned by the client, including any and all new pets that the customer obtains on or after the date this document was signed, at any and all locations the owner designates for service.
- ❖ Pet owner is responsible for pet-proofing house, yard and the security fences/gates/latches. Comfy at Home Pet Sitting will not be responsible for the safety of any pets and will also not be liable for the death, injury, disappearance, or legal consequences of any pet with unsupervised access to the outdoors.
- ❖ Pet owner is responsible for supplying the necessary, safe equipment/supplies needed for care of their pet(s), including but not limited to a sturdy, well-fit collar for walks or in case of emergencies, firmly affixed vaccination tags, leash, pooper-scoopers, litter boxes, food, cleaning supplies, medicines, pet food, and cat litter. Pet owner authorizes any purchases necessary for the satisfactory performance of duties. Pet owner agrees to be responsible for the payment of such items, as well as service fees for obtaining items, and will reimburse sitter within 14 days for all purchases made.
- ❖ Payment in full is due before or on the date service begins. A \$2 *per visit* late charge will be assessed to service not paid in advance. Reservations with pending Paypal payments will be honored.
- ❖ There will be a **\$25 service charge** for each returned check.
- ❖ Unpaid service may be cancelled without notice, including prior to or during the service period.
- ❖ Cancellation Charge Schedule effective 07/01/08 (% applies to entire service period total):
 - 0-48 hours prior to any service, and/or holidays: Payment in full is charged (no refunds)
 - 2-7 days prior to service: 20% of service total is due (equals 80% refund)
 - 8 ≤ days prior to service: No charge, refund in full
- ❖ Reservations made within 3 days of the start date will incur a \$10 per day extra fee for the first 3 days of service.
- ❖ Reservations over national holidays will incur an additional \$10 per day fee.
- ❖ Reservations are contingent upon availability to all clients. Therefore, clients returning home early will be required to pay for the reserved amount of time scheduled including travel time. Clients will not have to pay for scheduled Special Services not performed.
- ❖ Pet owner will be responsible for all medical expenses and damages resulting from an injury to a pet sitter, or other persons, by the pet. Customer agrees to indemnify, hold harmless, and defend sitter in the event of a claim by any person injured by the pet.
- ❖ Comfy at Home Pet Sitting is not responsible for wilted, dead or otherwise unhealthy plants. Comfy at Home Pet Sitting will work hard to follow your written directions as precisely as possible, but cannot be responsible if the results are not favorable.
- ❖ Comfy at Home Pet Sitting is not responsible for damage to the home beyond the control of the pet sitter. This includes, but is not limited to leaks, electrical problems, and acts of nature. In these situations, the company will attempt to contact the customer and the emergency contacts before making a subjective decision on dealing with the problem. All repairs and related fees (including Special Service emergency service time and coordination fees) will be paid by the client, or fully reimbursed to Comfy at Home Pet Sitting within 14 days.
- ❖ Comfy at Home Pet Sitting is not responsible for any damage to property of the client or others unless such damage is caused by the negligent act of the Pet Sitter. Comfy at Home Pet Sitting accepts no responsibility for security of the premises or loss if other individuals have access to a client’s home or if the home is not properly secured.
- ❖ At the time that service is booked, owner will notify pet sitter of everyone who has been granted access to the home during the service period. All other individuals that visit the home will leave a log of their visit.

Comfy at Home Pet Sitting Legal Considerations

- ❖ Comfy at Home Pet Sitting is not liable for any loss or damage in the event of a burglary or other crime that should occur while under this contract. Pet owner agrees to secure home prior to leaving the premises. Comfy at Home Pet Sitting will re-secure the home to the best of its ability at the end of each visit. While keys are in the possession of a pet sitter, they will either be on the sitter's physical person, or be properly stored at an undisclosed location.
- ❖ This contract permits Comfy at Home Pet Sitting to accept all future telephone, online, mail or email reservations and provide service without additional signed legal considerations agreements.
- ❖ In the event of personal emergency or illness of pet sitter, client authorizes pet sitter to arrange for another qualified person to fulfill responsibilities of pet care.
- ❖ Comfy at Home Pet Sitting may use their discretion to stop and end service at any time that a pet poses a danger to the safety or health of itself, other pets, other people, or the pet sitter. If concerns prevent the pet sitter from continuing for a pet, the owner authorized the pet to be placed in a kennel, or previously arranged locale if possible. All subsequent charges, including but not limited to transportation, kenneling, tranquilizing, treating, accessing and liability are to be the responsibility of the owner.
- ❖ Comfy at Home Pet Sitting agrees to provide agreed upon services in a manner that is trustworthy, caring and dependable. In consideration of the services as an express condition thereof, the client expressly relinquishes any and all claims against the company and its employees, except those arising from negligence.
- ❖ Comfy at Home Pet Sitting has my permission to make a copy of my key(s) for emergency/backup purposes at their discretion. Comfy at Home Pet Sitting agrees to place an identifying code on my key(s) that does not include name, address or pet's names. When not in use, the key(s) will be stored in a secure location by the pet sitter.
- ❖ Key(s) will automatically be retained by pet sitter at the end of each service period unless other arrangements have been made.
- ❖ Client understands that if they decide they'd prefer to have the key(s) returned at the last visit of my service, owner will leave a note on the first day of service. The pet sitter will then not be able to access the house again after the key has been left, including in the case of emergencies or delays in owners return. Key return at the last visit of service is free.
- ❖ Client agrees to discuss any concerns with Comfy at Home Pet Sitting within 24 hours of return after service.
- ❖ This agreement is valid from the date signed, and replaces any prior Legal Considerations agreements. Clients agrees to any future Comfy at Home Pet Sitting term changes relayed verbally to the client, mailed or emailed in writing to the client or posted on the website.
- ❖ The owner states that he/she has read this agreement in its entirety and fully understands and accepts it terms and conditions.
- ❖ Comfy at Home Pet Sitting is not responsible for acts of God: Including but not limited to; temperature extremes, thunderstorms, lightening, high winds, heavy snow. Scheduled walks will become indoor playtime with a potty break. Comfy at Home Pet Sitting reserves the right to make the judgment call as to what constitutes a weather condition that will alter that day's contracted activity wit your pet.

Client/Owner Name:

Signature _____ **Date** _____

Comfy at Home Pet Sitting

Legal Considerations

In the event that any of my pets appears to ill, injured, or at significant risk of experiencing a medical problem at the start of service or while in the care of Comfy at Home Pet Sitting, I give permission to Comfy at Home Pet Sitting to seek veterinary service from a veterinarian or a veterinary clinic. My preferred veterinary services are listed on each individual Pet Information Disclosure. Other veterinarians or emergency care clinics chosen by the pet sitter are acceptable.

I ask Comfy at Home Pet Sitting to inform the attending clinic or veterinarian of my requested total diagnosis and treatment limit of \$ _____ per pet / all pets (most common values are \$200, \$1000, or unlimited). I understand that efforts will be made to contact me regarding any treatments, illness, injury, or potential problems as soon as the condition is deemed not life threatening and/or contact is possible. I understand that Comfy at Home Pet Sitting work hard to prevent accidents and injuries, and that such problems may occur no matter how well a pet is cared for. I agree to allow Comfy at Home Pet Sitting to use their best judgment in handling these situations, and I understand that Comfy at Home Pet Sitting assume no responsibility for the actions and decisions of the veterinary staff, the health, or death of my pet(s).

I will assume full responsibility for the payment and/or reimbursement for any and all veterinary services rendered, including but not limited to diagnosis, treatment, grooming, medical supplies, and boarding. Such payments will be made within 14 days of the initial incident. I also agree to be responsible for all Special Service fees assessed by Comfy at Home Pet Sitting for emergency transportation, care, supervision, or hiring of emergency caregivers, and will pay such fees within 14 days of each incident. I further authorize Comfy at Home Pet Sitting and my primary veterinarian(s) to share all of the medical records of all of my animals with veterinary clinics in an emergency in the interest of providing the best care for my ill or injured animal(s).

Every dog and cat at the site of service will be current on its rabies vaccinations prior to the arrival of pet sitter. I will also make arrangements to guarantee that each animal will remain current on its rabies vaccinations throughout each service visit period.

I agree to Comfy at Home Pet Sitting of any signs of injury or possible illness before any visit as soon as the condition appears. Comfy at Home Pet Sitting reserves the right to cancel service at any location where a pet with a potentially infectious condition exists. Comfy at Home Pet Sitting strives to provide clean, safe service to each of our clients. In doing so, Comfy at Home Pet Sitting strongly recommends that each pet and large animal be vaccinated, dewormed, and protected from harmful insects according to veterinarian recommended standards.

This agreement is valid from the date below and grants permission for future veterinary care without the need for additional authorization each time Comfy at Home Pet Sitting cares for one or more of my pets. I understand that this agreement applies to all of the pets within Comfy at Home Pet Sitting care. In signing this contract, I agree that I have the sole authority to make health, medical, and financial decisions regarding the animals that will be scheduled to receive service.

Client/Owner Name:

Signature _____ **Date** _____